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CWA Members at AT&T Mobility Ratify New Union Contract Covering 9,000 Workers

The four-year agreement includes an improved benefits package, industry-leading wage increases, and more.

NATIONWIDE – AT&T Orange Mobility workers, represented by the Communications Workers of America (CWA), have ratified a new contract that covers 9,000 workers in customer service, retail, technical support, and other positions across 36 states and the District of Columbia.

The four-year agreement includes a top-tier benefits package and industry-leading wage increases. Other highlights include new job security provisions, call center scheduling improvements, and more.

“This is a strong contract that delivers long overdue benefits and wage increases while securing jobs for the workers who make AT&T millions,” said **Dennis G. Trainor, Vice President, CWA District 1**. “This agreement serves as a reminder that strong contracts are not won at the bargaining table, but in the streets and on the shop floor where CWA members mobilize and fight for their fellow AT&T workers and the customers they serve.”

On March 19, over 95 percent of AT&T workers covered by the Orange Mobility contract voted to give CWA President Claude Cummings Jr. the authority to call a strike if negotiations between CWA and the telecom company failed to reach a fair agreement. A tentative agreement was reached with the company on April 30 and after a two-week voting period, an overwhelming majority of workers voted to ratify the agreement.

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